Product info
Diagnose Tool

May 2011 edition

truma

More comfort on the move

Diagnose Tool

The Truma Diagnose Tool has the ability to read and display the error memory of TIN-bus-capable devices, and to show the possible solutions to rectify the identified errors on the computer (laptop). This means that the troubleshooting and history can be clearly diagnosed. If necessary, the blocked electronics can be unlocked.
Customer satisfaction is increased thanks to fast and precise repairs.

Version 1

- Used for reading and deleting the error memory for the devices:
  – Mover® S
    with new control system from 01/2008
  – Mover® SR
  – Mover® SE and SE R
  – Mover® TE and TE R
  – Combi D, TIN-bus-capable
    Index 6/06
- Used for reading and deleting the error memory and for unlocking the electronics for the devices:
  – Combi 4 (E) and Combi 6 (E), TIN-bus-capable
    from index 4/12 A, 6/12 A, 4/11, 6/11, 4/12, 6/12
  – Combi D, TIN-bus-capable
    from index 6/07
- Available for the languages:
  – German, English, French, Italian, Dutch and Swedish

The software is designed to allow the integration of future devices which are controlled via micro-controllers and which have error memories and TIN-buses.
Free software updates are available to all users via the Internet.
The error memory history cannot be read out of devices that do not have a TIN-bus.
The Truma Diagnose Tool replaces the diagnosis adapter EDiTH / EasyStart (from Eberspächer) for the Combi D.

Benefits

- Precise error analysis
- Fast repairs
- Greater competence in the service field
- Raising customer satisfaction
- Reducing the return delivery rate
  – as the returned deliveries supposedly contain faulty electronics
- Intuitive operation
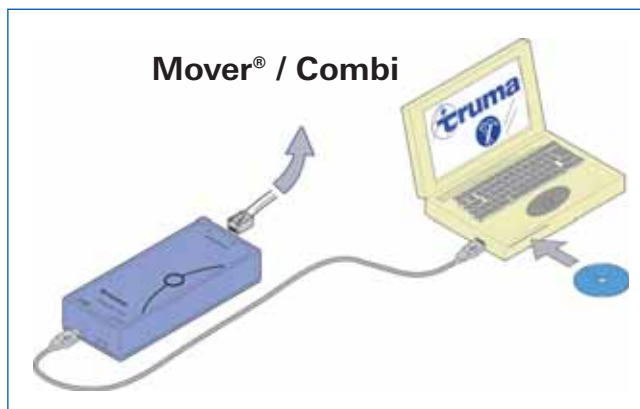- Expandable and updateable software

Deadline

Sales start   May 2011

System requirements

- Windows 2000, Windows XP, Windows Vista, Windows 7
- NetFrameWorks 2.0
- Required memory on the hard drive approx. 20 MB*

    * If NetFrameWorks 2.0 is not installed, you will require approximately 275 MB more memory space on the hard drive.
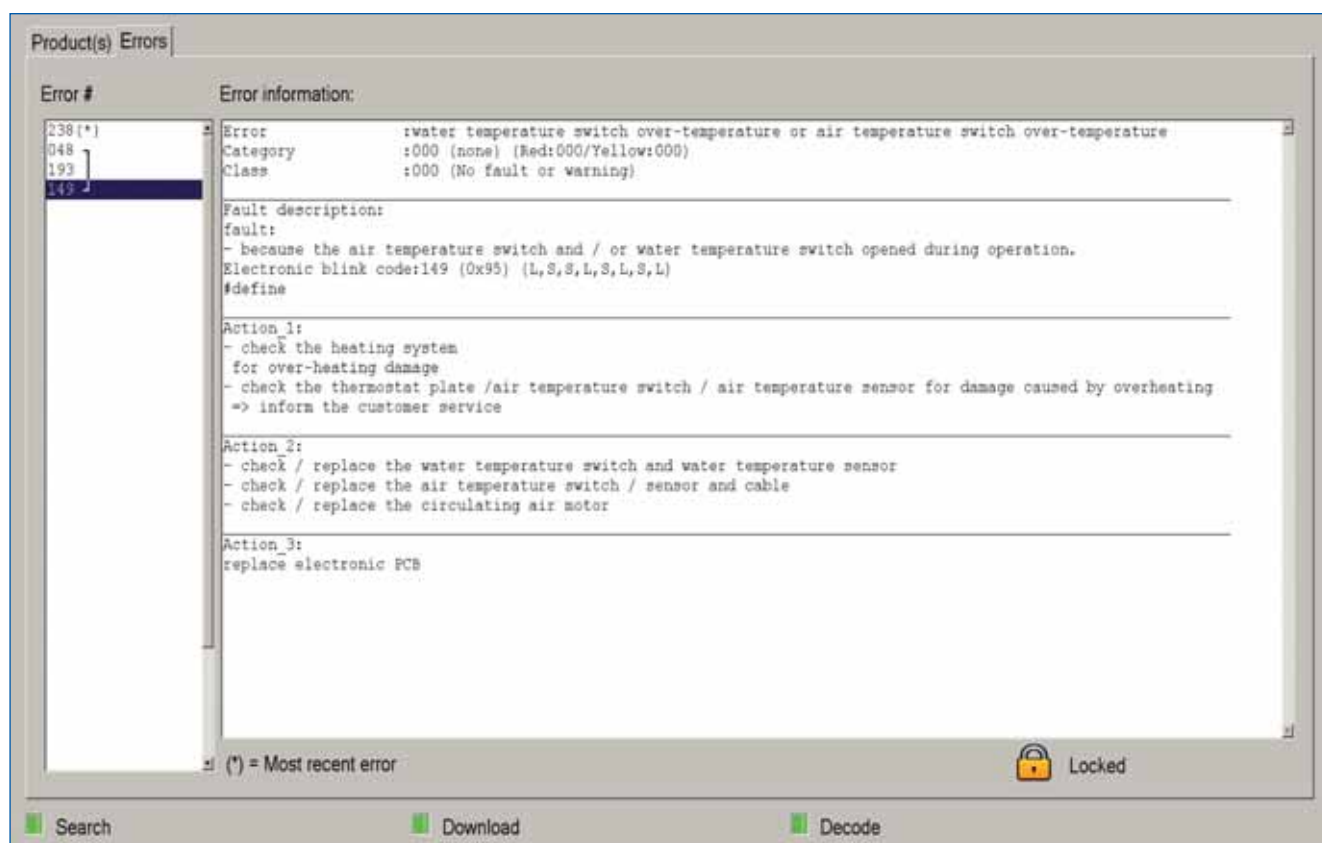

Mover® / Combi

Installation

1. The Diagnose Tool software is installed onto the computer via a CD.
2. The Diagnose Tool hardware is connected between the computer and the device using a special cable.
3. Once the program has loaded up, the device data will be displayed on the computer screen.

Function

The Diagnose Tool program is designed to allow the error memory of micro-controller controlled devices to be read via the TIN-bus, and then display the possible solutions to rectify the error (via an electronic flash code list). The error memory content can be saved, sent and deleted and the device lock can be unlocked.

The Live Display program is used to read the current operating statuses of the Combi heating system (gas version) as well as partially control it.

Live Display (example Combi – gas version)

Product	Part-No.	Description
	50000-38000	Diagnose Tool complete **Delivery includes:** Interface (hardware) L = 130 mm W = 65 mm H = 25 mm
		CD with installation software for „Diagnose Tool" and „Live Display"
		USB cable, 2 m
		Cable, 3 m (2 units) Combi connection (RJ12 – RJ12)
		Cable, 3 m Mover® connection (RJ12 – direct plug)
		Coupling (RJ12 – RJ12)
		Power supply cable, 3 m

The right to effect technical modifications is reserved!